Accessibility Checklist

Personal & Onsite Interactions

- Train staff in basic ASL & communication strategies
- Provide Braille materials, large print, and assistive listening devices
- Provide qualified interpreters for meetings
- Install accessible kiosks & digital displays

Website

- Ensure screen reader compatibility (WCAG guidelines)
- Add alt text for images
- Provide ASL interpretation for key videos
- Use high-contrast text and resizable fonts
- Test with real users for feedback

Social Media

- Captions for videos (auto-generated)
- Image descriptions (alt text) on posts
- ASL interpretation for key messages
- Text-to-speech-friendly formats
- Engage the community in comments

Phone & Chat

- Offer Video Relay Services (VRS) & TTY options
- Ensure chatbots work with screen readers
- Implement speech-to-text features
- Train staff on clear, descriptive communication

Next Steps for Utility Pioneers:

1. Rate your current accessibility.
2. Implement small changes now.
3. Engage experts & community feedback.
4. Commit to ongoing improvement.

Source:

Florida School for the Deaf & the Blind

Do More. Be More. Achieve More.

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